Software update procedure – Viva Q8 Pro

The software update advantages are:

• translations improvement;
• fixing some minor bugs.

ATTENTION! The tablet must be fully charged when initializing the procedure.
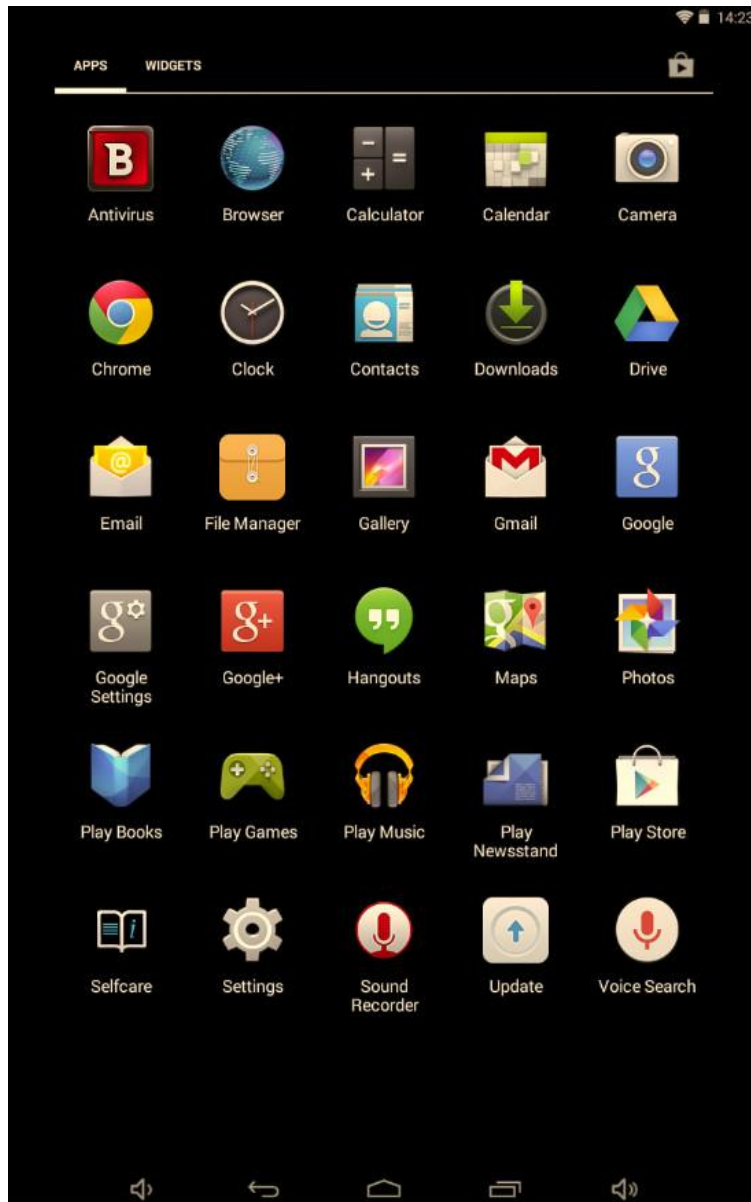
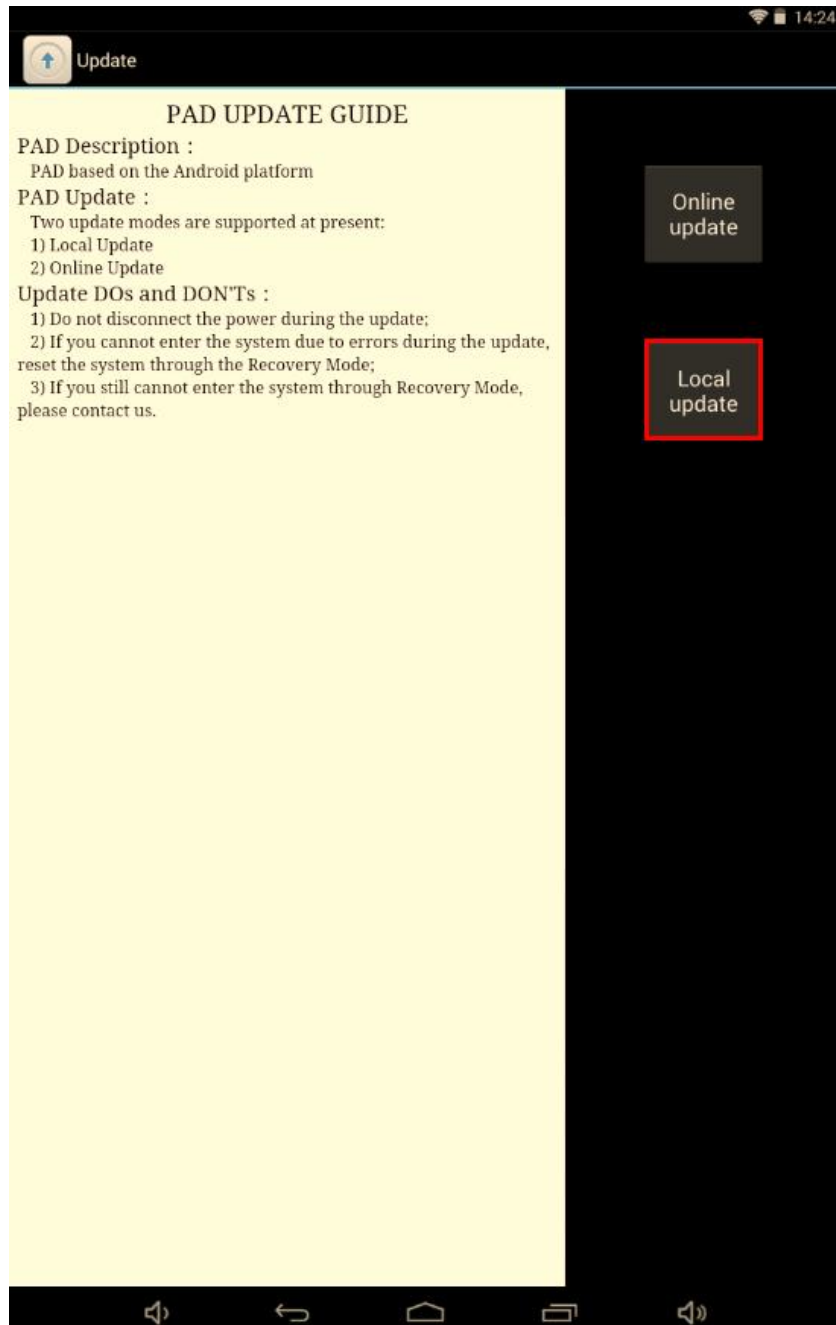*ATTENTION! Please do not stop under any circumstance the update operation.*

The software update is an operation which is realised on own responsibility by following the steps below.

To update the **Allview Viva Q8 Pro** tablet's software version it is necessary to follow the following steps:

1. Download the *"Update_VivaQ8Pro_02.02.2015.zip"* archive on a desktop PC or a laptop.
2. Copy the *"Update_VivaQ8Pro_02.02.2015.zip"* archive on the internal storage or on a microSD card.

3. Start the tablet and open the *Update* app from the app menu:

Antivirus	Browser	Calculator	Calendar	Camera
Chrome	Clock	Contacts	Downloads	Drive
Email	File Manager	Gallery	Gmail	Google
Google Settings	Google+	Hangouts	Maps	Photos
Play Books	Play Games	Play Music	Play Newsstand	Play Store
Selfcare	Settings	Sound Recorder	Update	Voice Search

4. Press the app's option **"*Local Update*"**.

PAD UPDATE GUIDE

PAD Description :
PAD based on the Android platform

PAD Update :
Two update modes are supported at present:
1) Local Update
2) Online Update

Update DOs and DON'Ts :
1) Do not disconnect the power during the update;
2) If you cannot enter the system due to errors during the update, reset the system through the Recovery Mode;
3) If you still cannot enter the system through Recovery Mode, please contact us.

5. Select the update file from the internal storage or from the microSD: **"Update_VivaQ8Pro_02.02.2015.zip".**
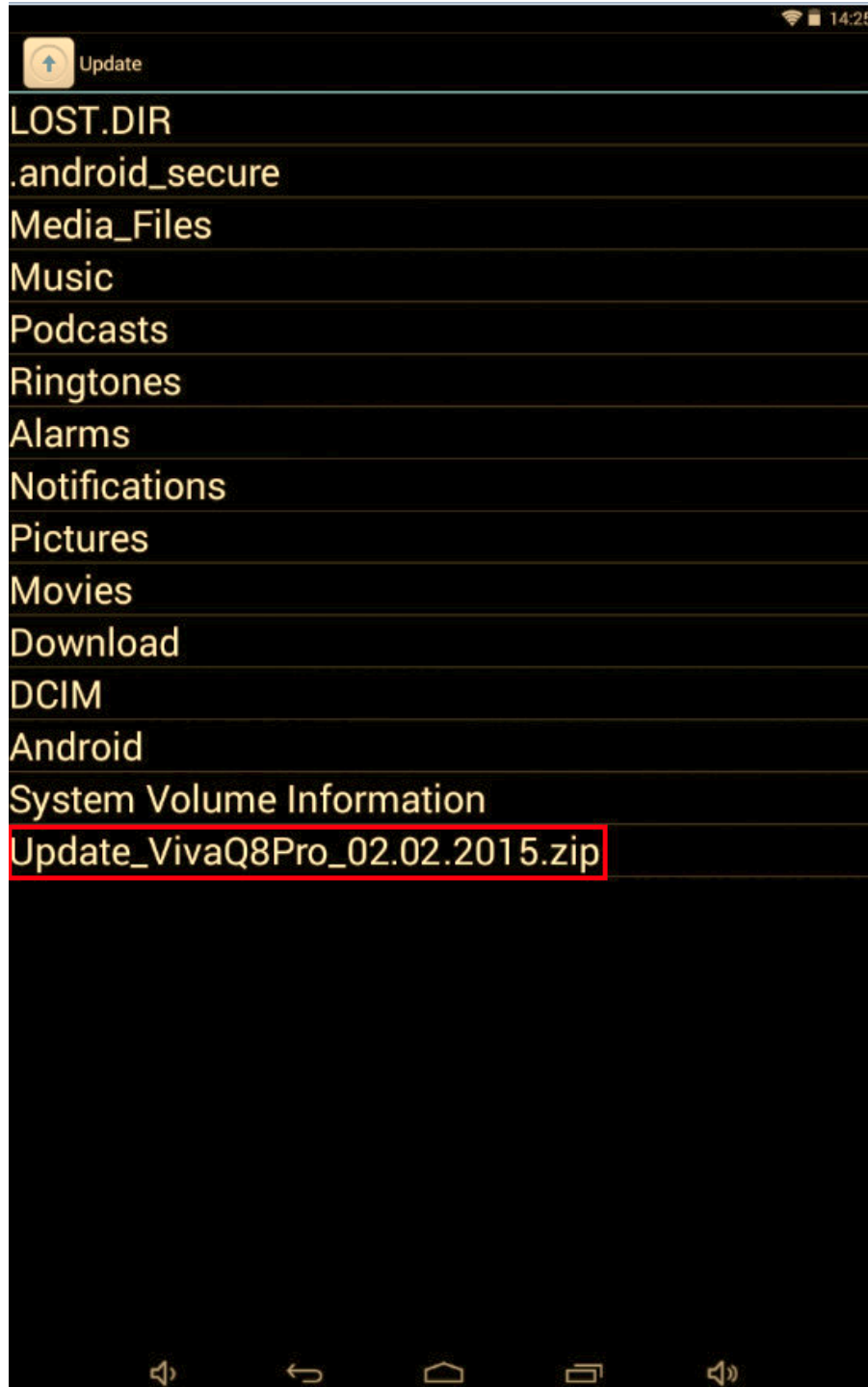
6. A message will be displayed on the tablet's screen that will inform you about this update:
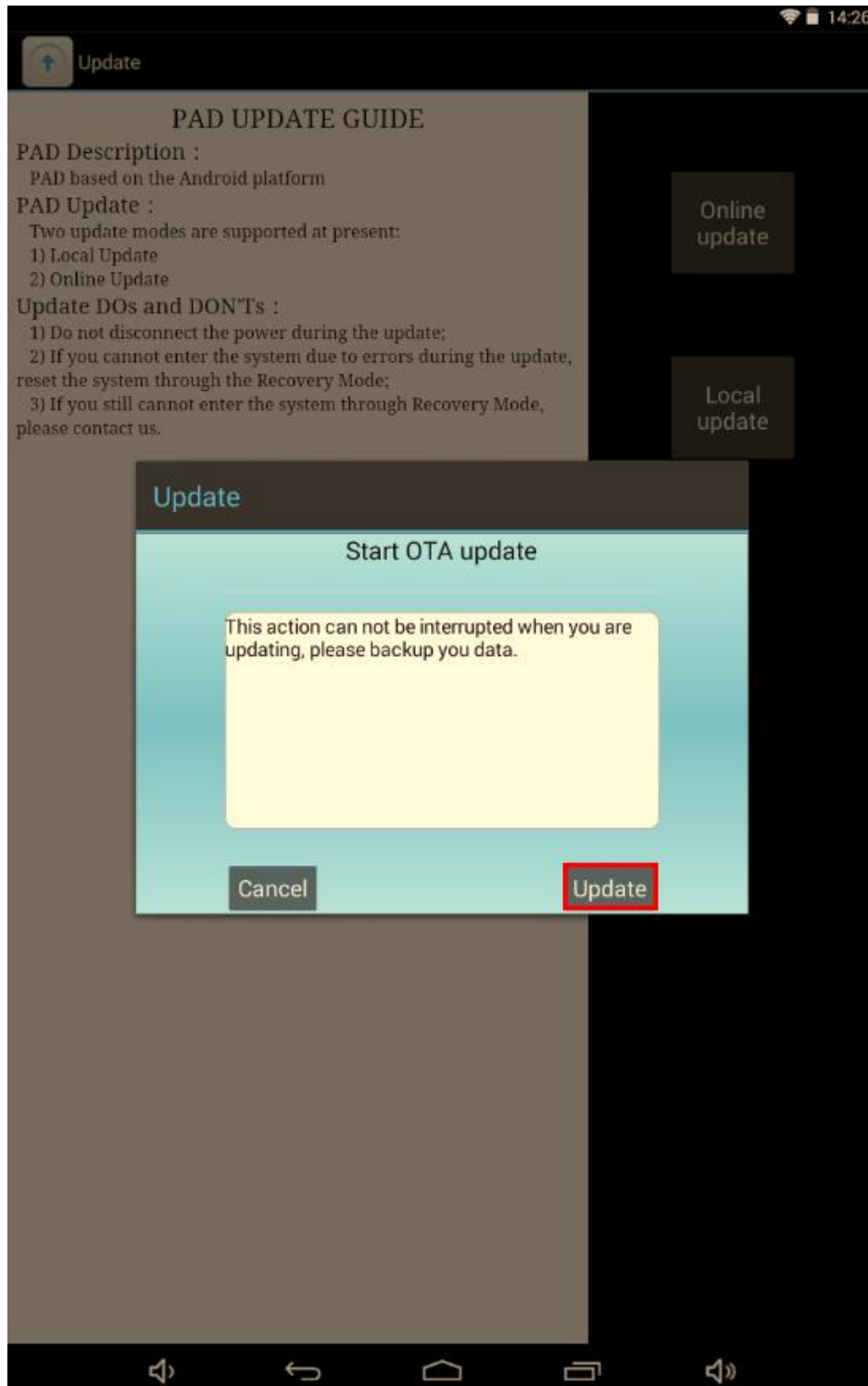
7. Select **Update**. After the update file is checked, the tablet will reboot itself and will begin automatically the update procedure.

8. The update procedure will be pointed by a status bar.

9. After the update process is finished, the tablet will reboot.

We *recommend* **Factory Reset** *after the update, to avoid some errors.*

ATTENTION! *The tablet's factory reset will completely delete your personal information and all the apps installed on the tablet.*