

# ***SW update procedure – E2 Living***

The software update advantages are:

- the update of the operating system from *Android 4.2.2 Jelly Bean* to *Android 4.4.2 KitKat*;
- a new interface for: *Call app, Settings app, fast Settings menu*;
- improved processing speed;
- fixing some minor bugs;
- adding some new apps and features like: *Facebook, Printing, Mobile Antitheft etc.*



**Observation! We are offering the update of your operating system to the 4.4.2 version This time you have available a basic Kit Kat version for an optimal user experience.**

*If you would like to go back to Android 4.2, please send a message to [ticket.allview.ro](mailto:ticket.allview.ro).*

**Observation! We are offering the update of your operating system to the 4.4.2 version This time you have available a basic Kit Kat version for an optimal user experience.**



**ATTENTION!** *The phone must be fully charged when initializing the procedure.*

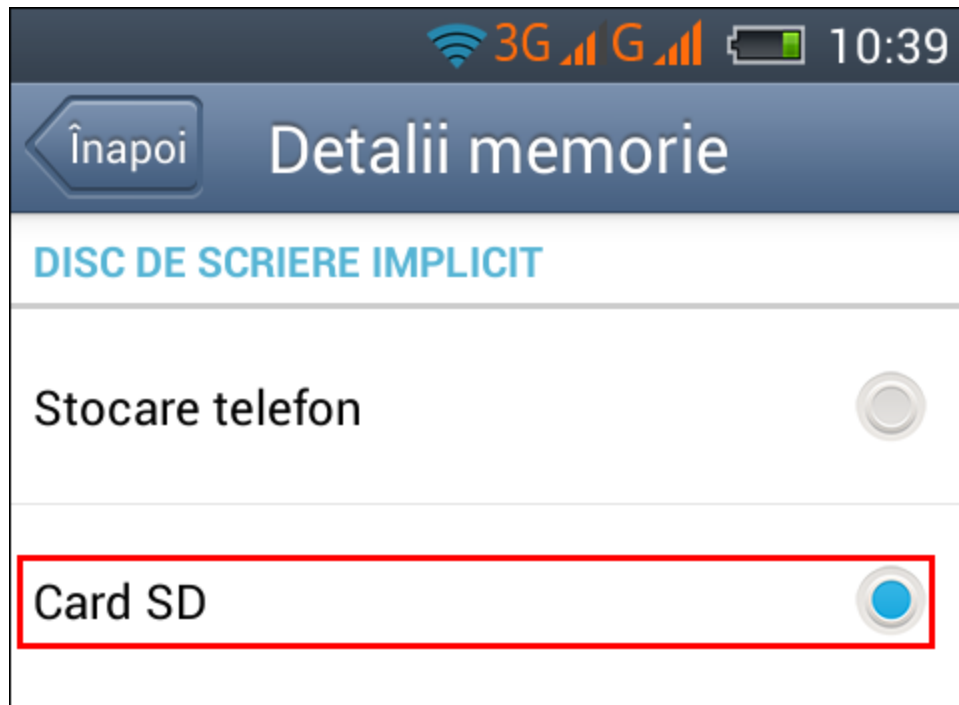


**ATTENTION!** *Please do not stop under any circumstance the update operation.*

*The software update is an operation which is realised on own responsibility by following the steps below.*

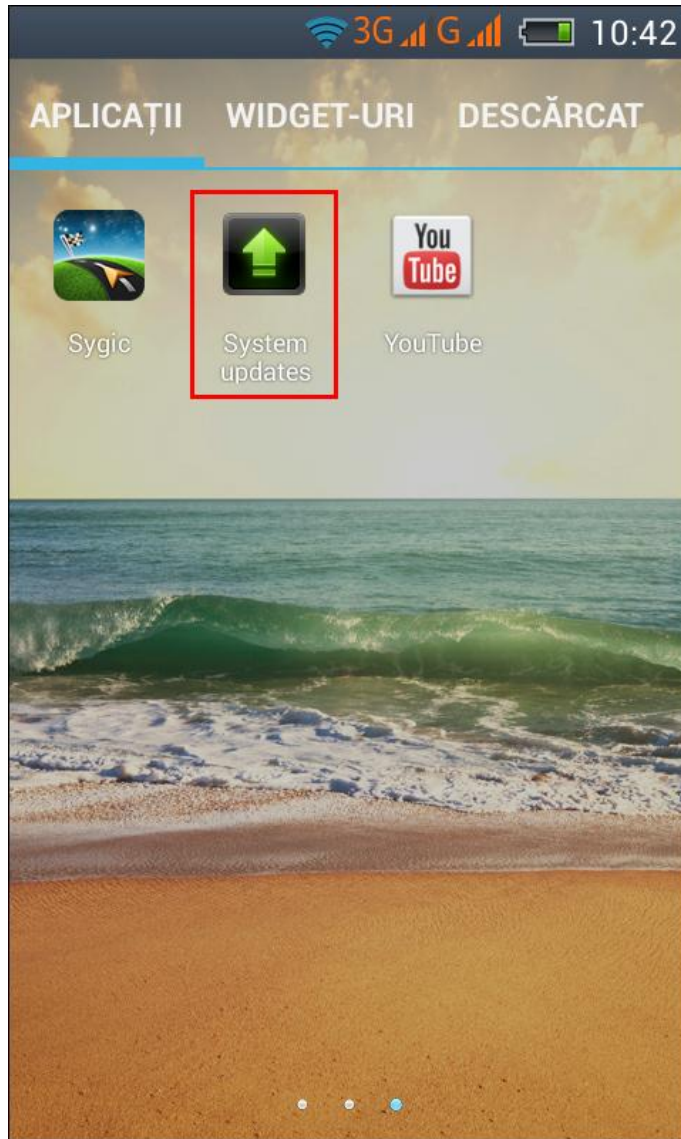
To update the software version of the **Allview E2 Living** smartphone it is necessary to follow the next steps:

1. Insert a microSD card in your phone with at least 2 GB free space and set it as the preferred installation location as it follows **Settings-> Personal-> Storage -> Storage details-> tick SD cardbifati Card SD** (like in the picture below) and reboot the device.

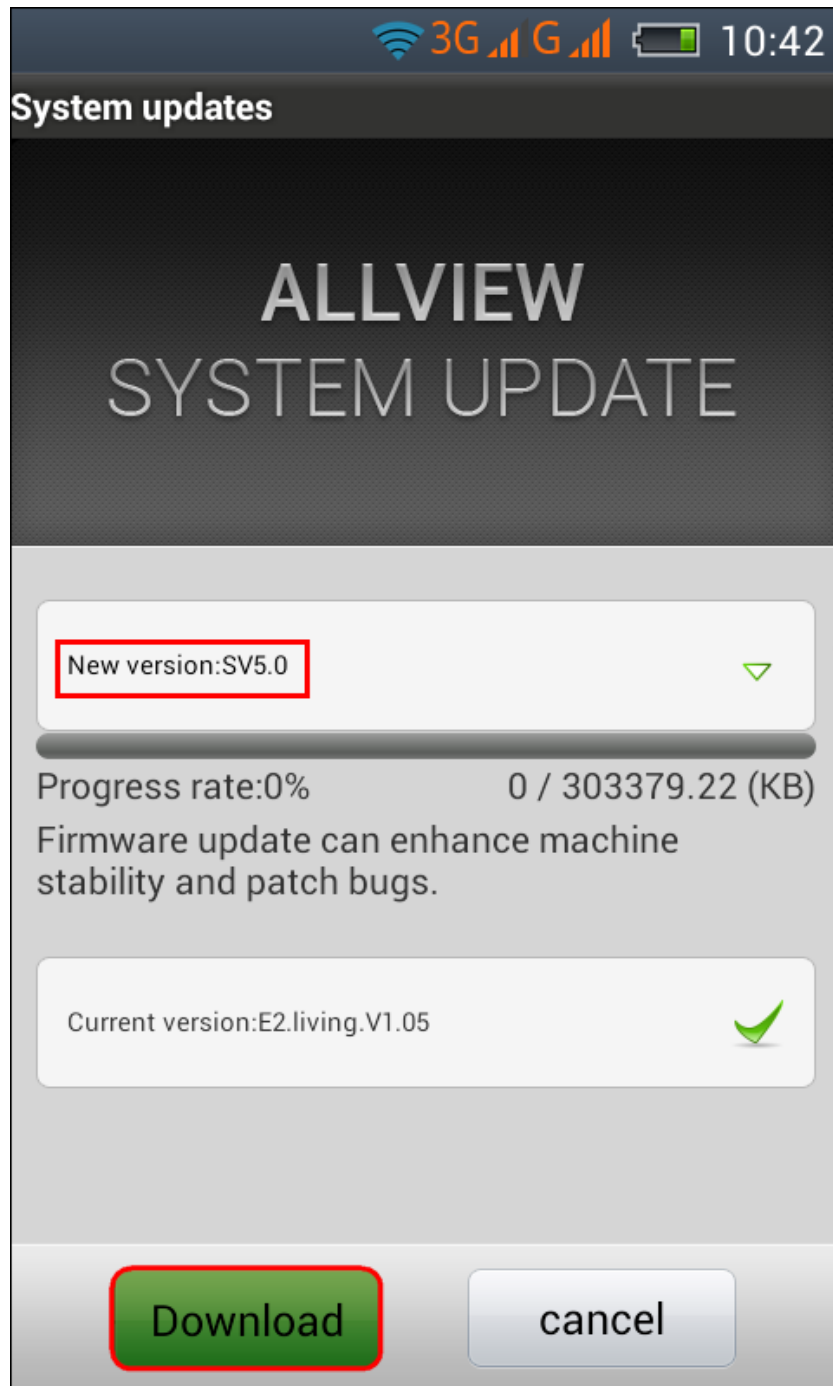


2. Connect the phone to a **Wireless** network.

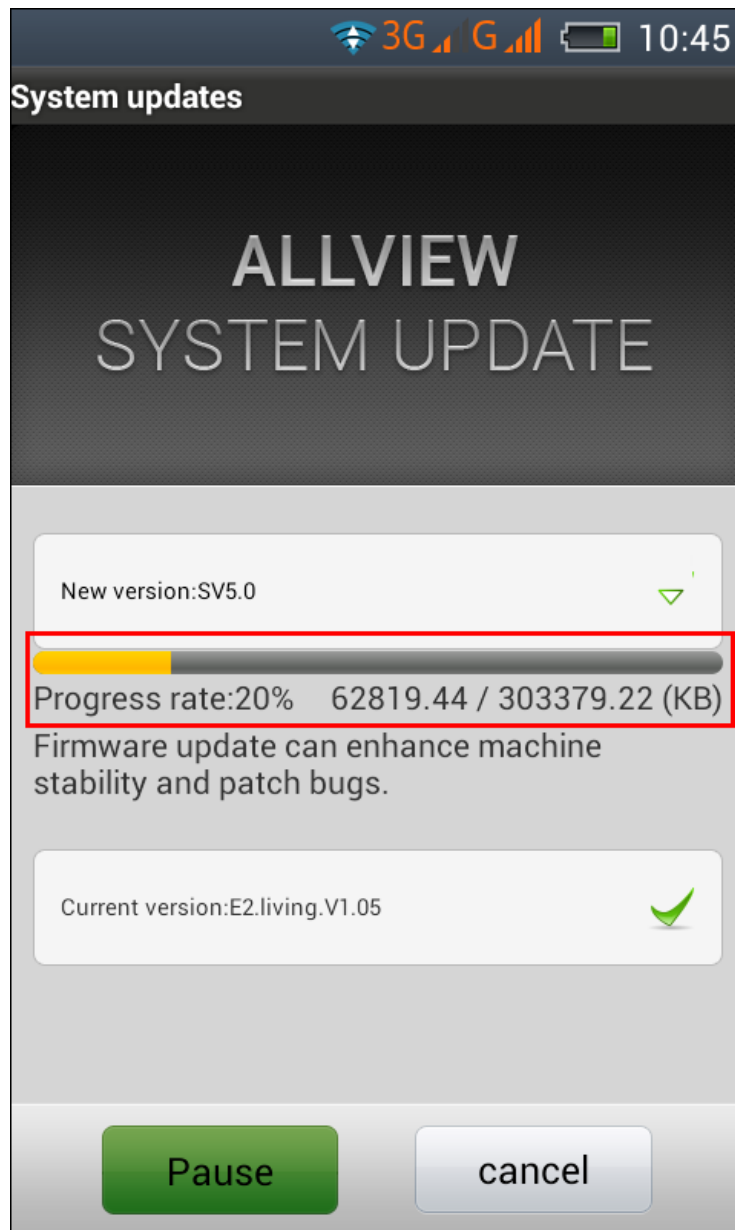
3. Open the **"System updates"** app from the app menu:



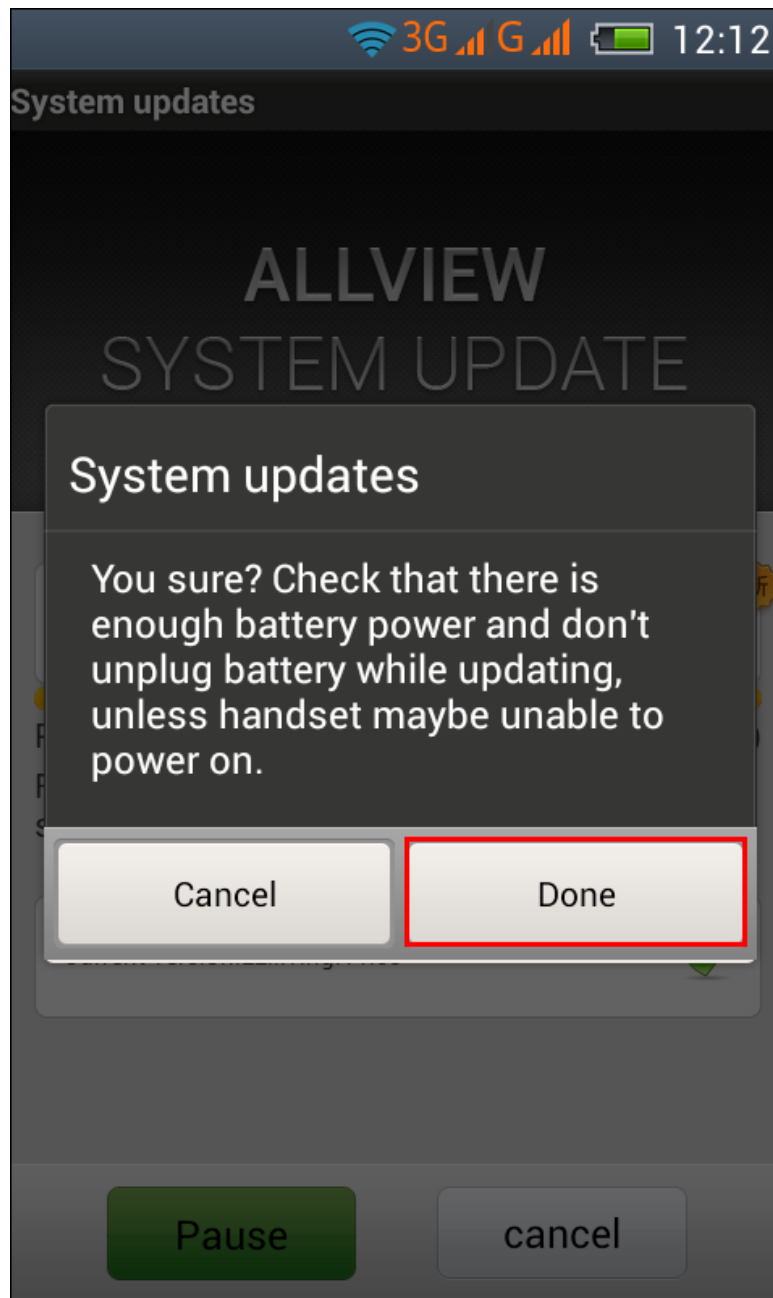
4. The System update app has detected a new software version (SV5.0). Tick the option: **Download**



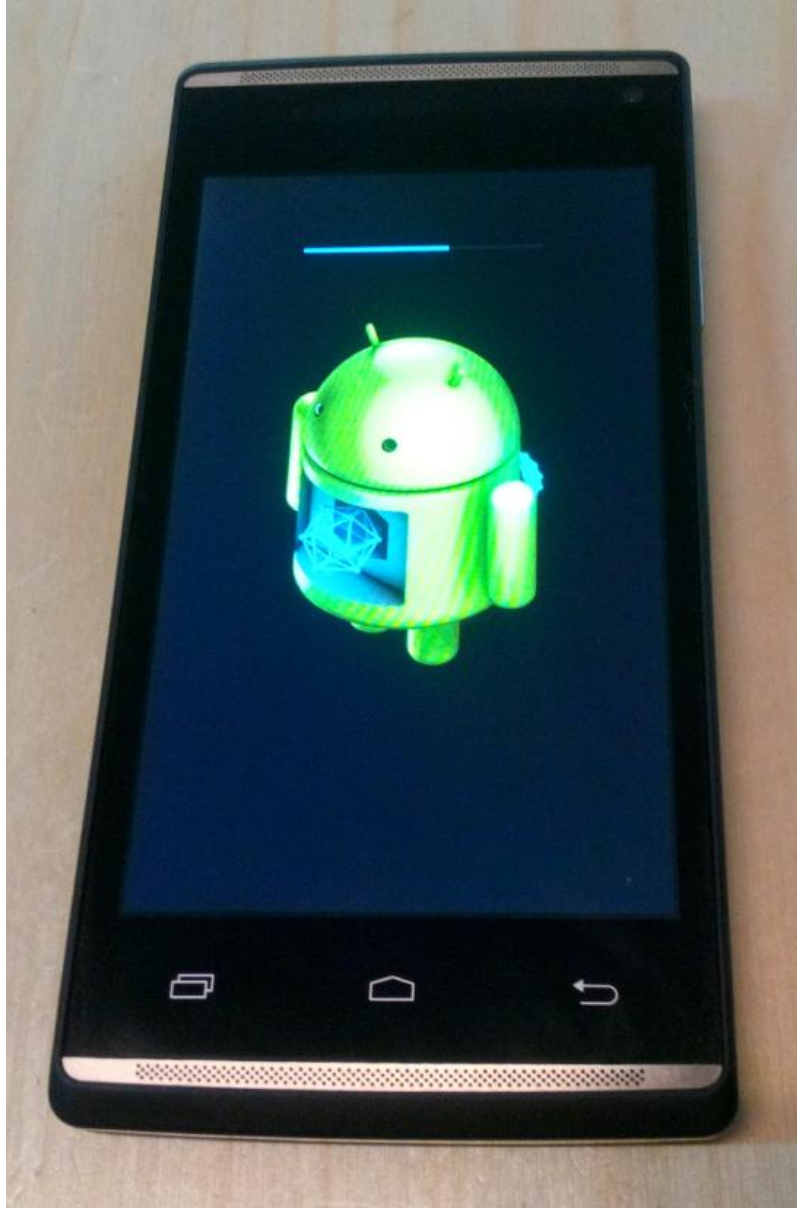
5. Please wait until the new software is downloaded in the phone:



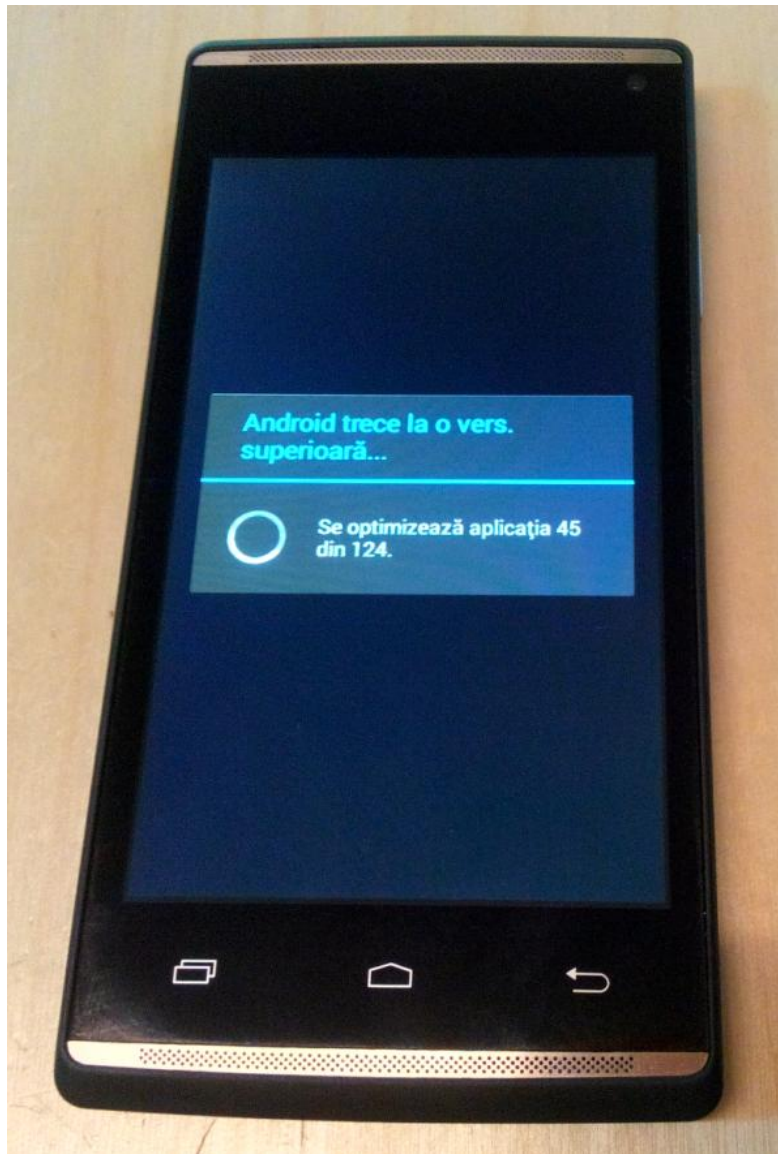
6. After the full software download, a message will be displayed on the phone's screen that will inform you about this update:



7. Select **Done**. The phone will reboot and the update procedure will start automatically .



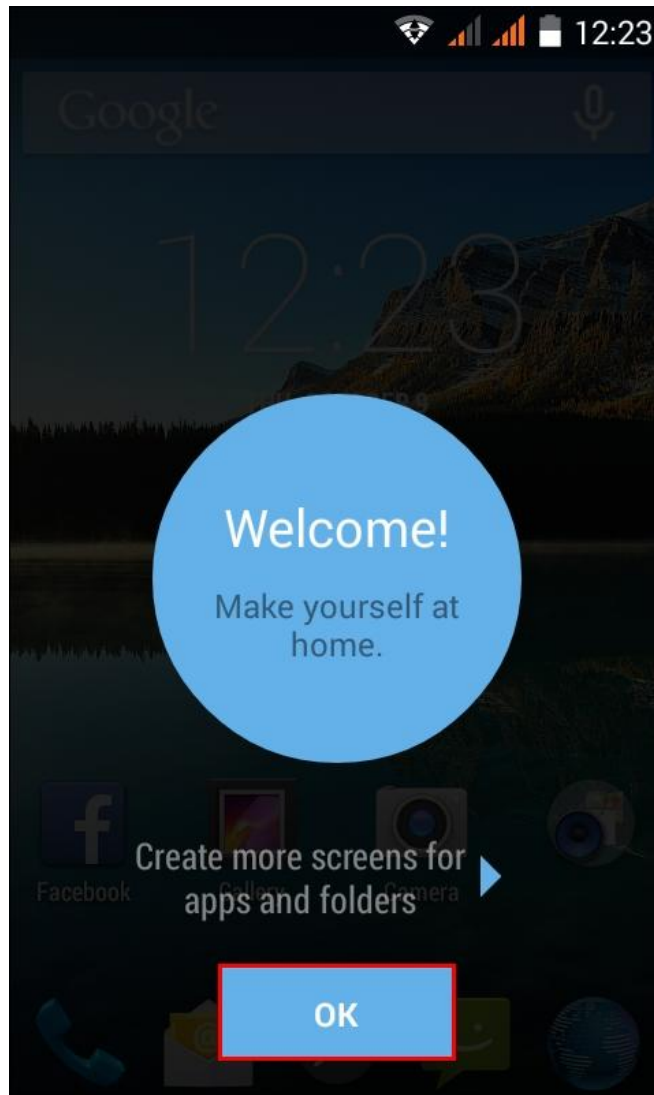
8. After finishing the update process, the phone will reboot itself.





9. On the phone's screen this message will be displayed: ***“Android is upgrading”***.




10. If the software update was done successfully, you receive the message below:



 *The update file downloaded on the microSD card will be deleted automatically after the termination of the update process.*

 *We recommend factory Reset after the update, to avoid some errors.*

 **ATTENTION!** *The phone's factory reset will completely delete all personal information and the apps installed in the phone.*