



The update procedure through OTA – Allview P4 Pro SV18.0 / Android 7.0 / 17.07.2017



The software update advantages are:

- ✓ *software stability improvement;*
- ✓ *self-improvement;*
- ✓ *fixing some minor bugs.*
- ✓ *implementation of the VOLTE and VoWIFI service for Digi and Orange Romania*



ATTENTION! *The phone must be fully charged when initializing the procedure.*



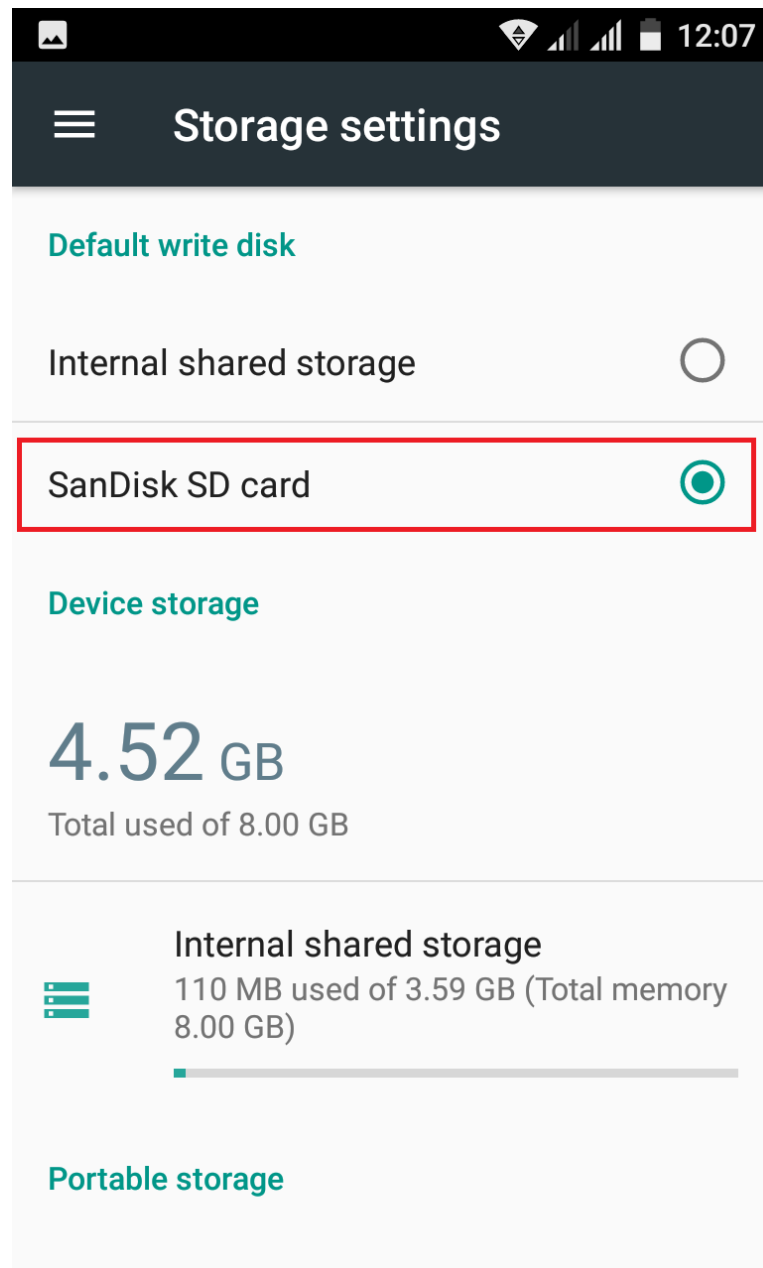
ATTENTION! *Please do not stop the update operation under any circumstance.*

The software update is an operation made on own responsibility by following the steps below.



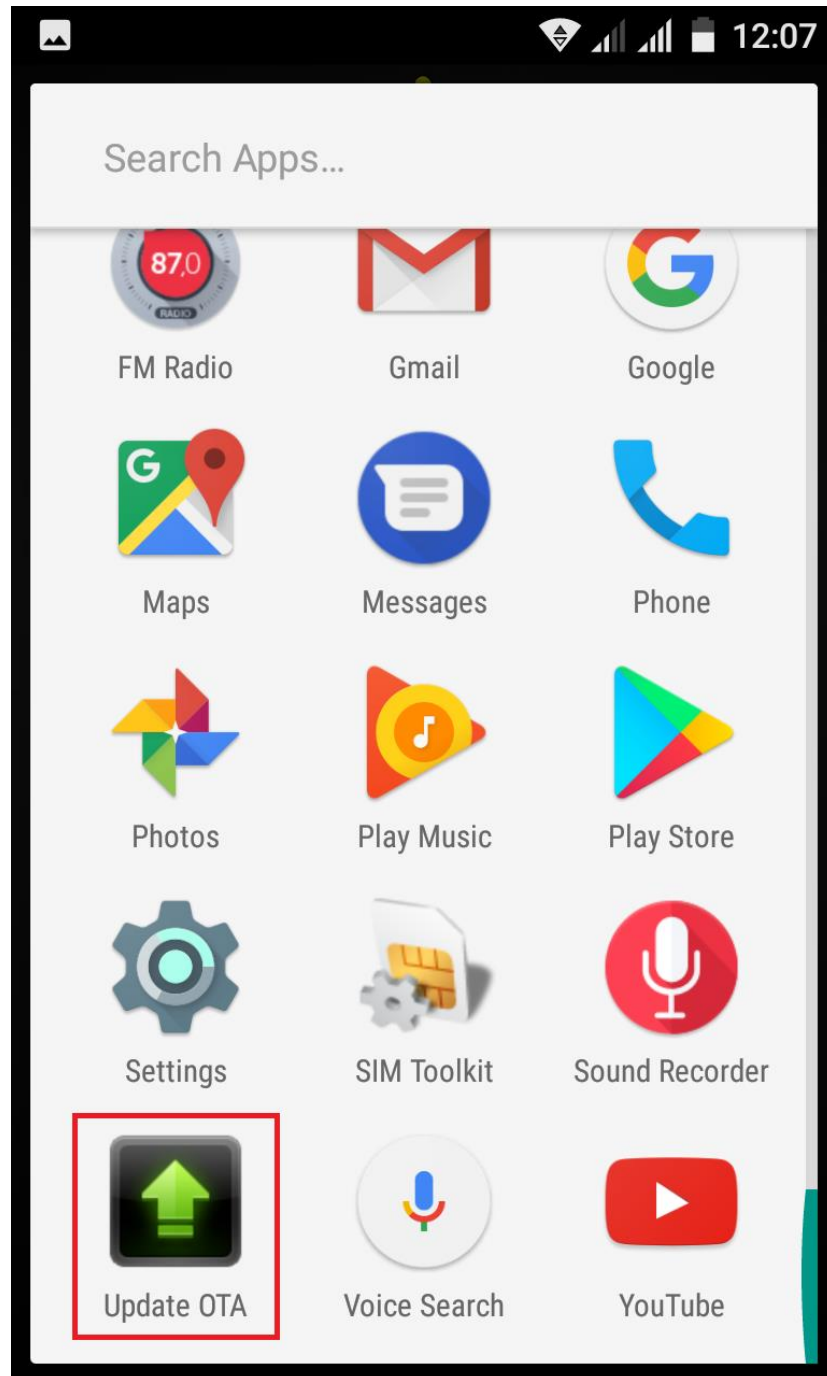
To update the software version of the **Allview P4 Pro** smartphone please follow the next steps:

1. Turn on the phone and connect it to a wireless network.
2. Make sure you have the SD Card inserted in phone and selected as the default location writing.



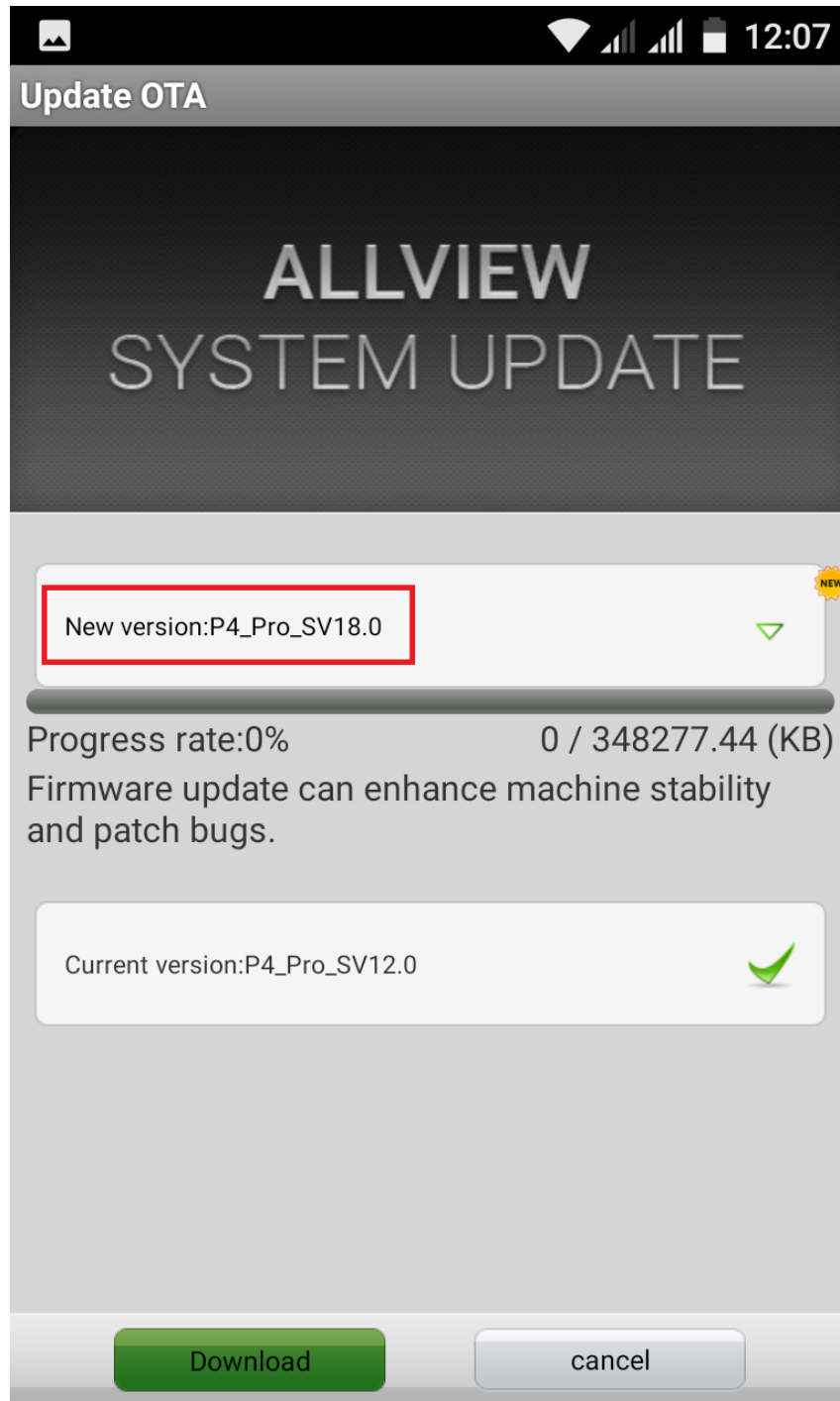


3. Open the **"Update OTA"** app from the apps menu:



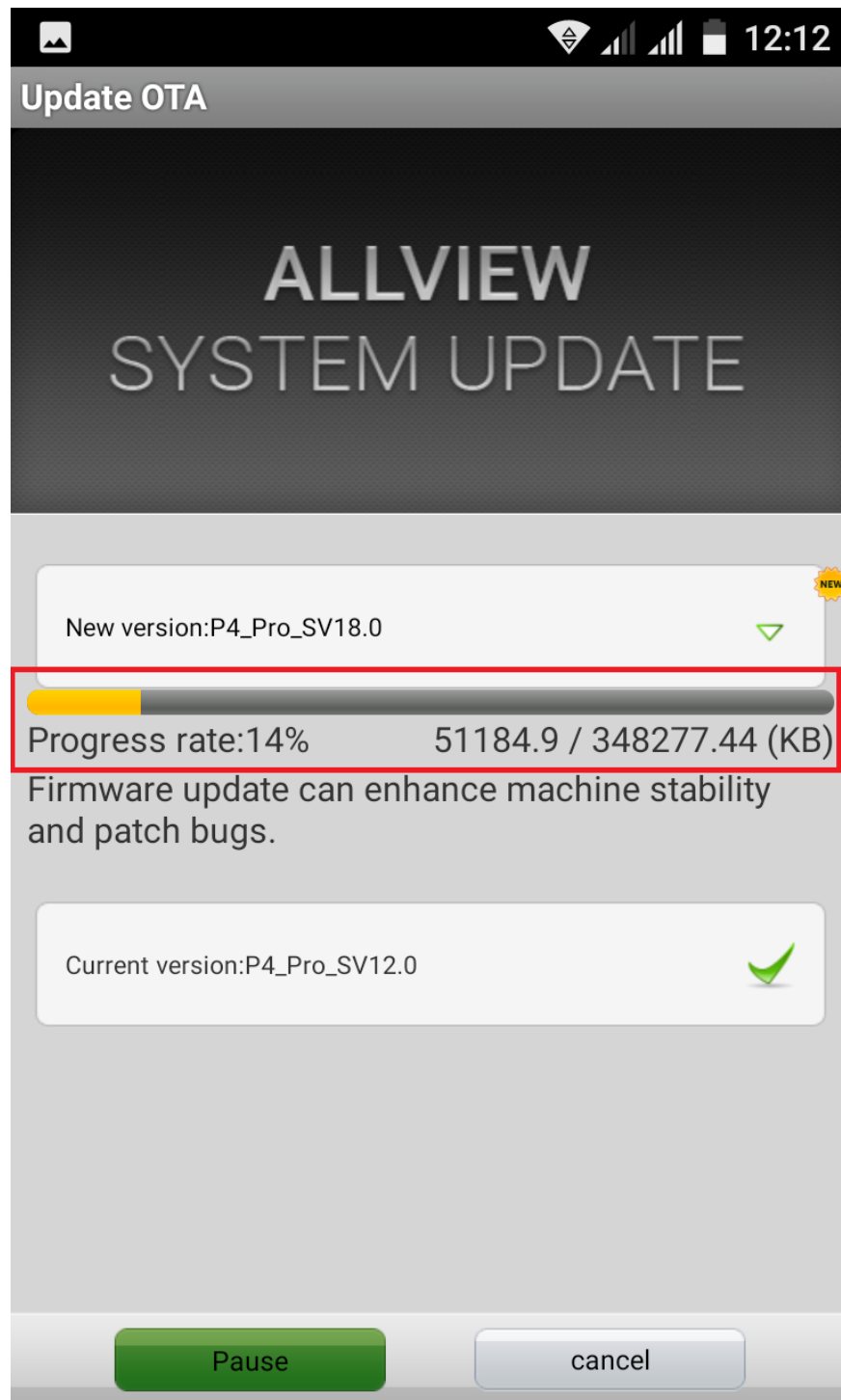


4. In “**System Update**” app check for new software version (**P4_Pro_SV18**). Click on **Download**:



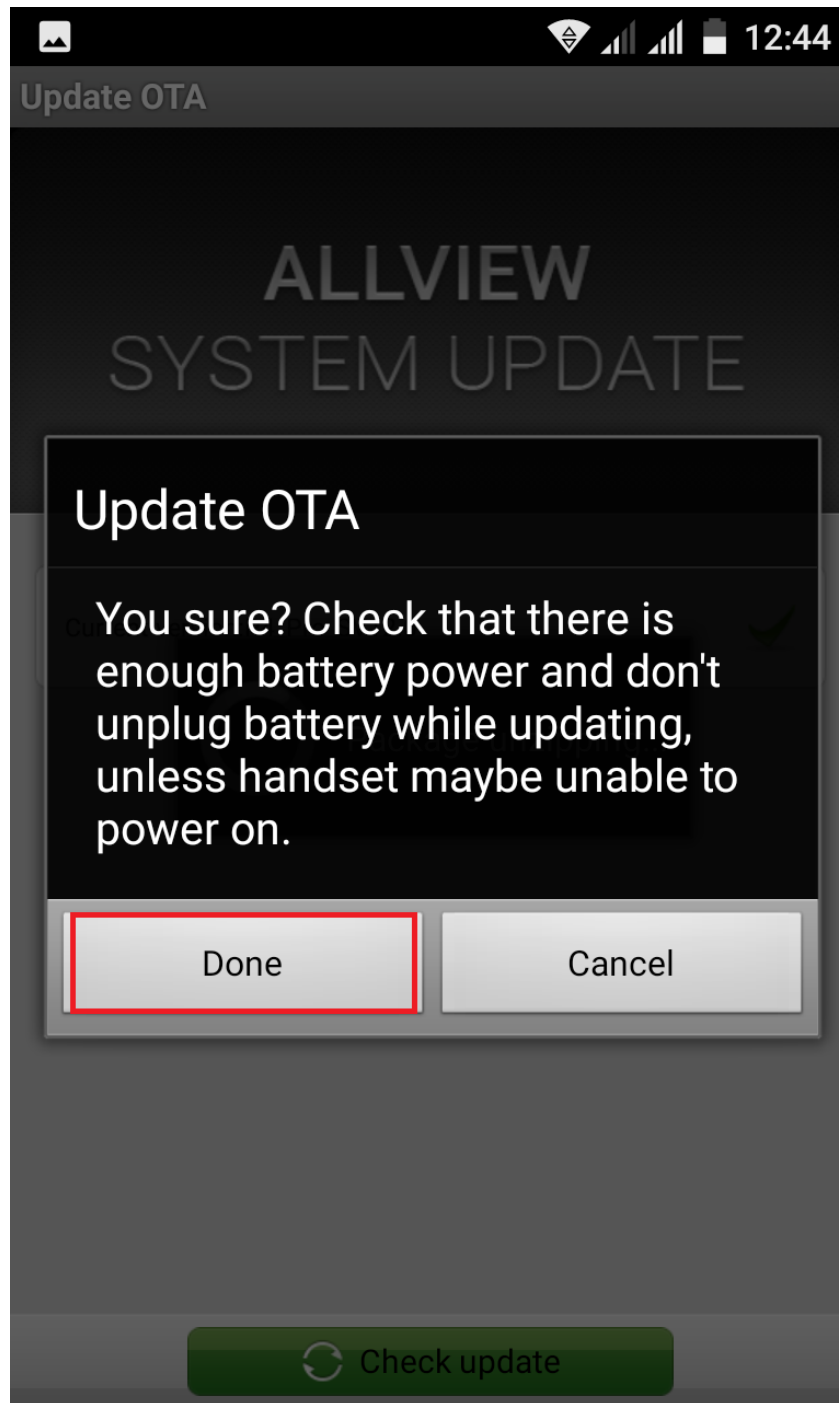


5. Please wait for the full software download in the phone's storage (micro SD card).



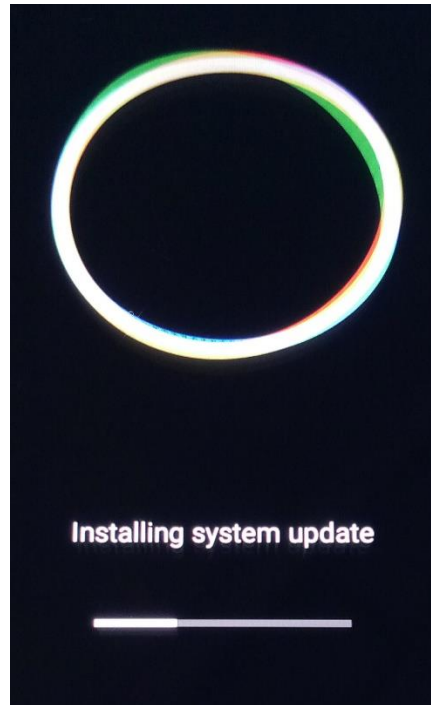


6. After the full software download, a message that will inform you about this update will be displayed on the phone's screen:

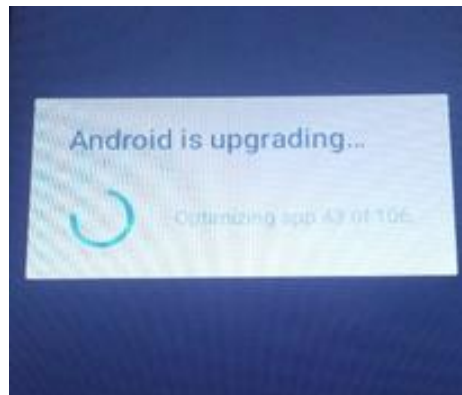




7. Select **Done**. The phone will reboot and the update procedure will automatically start.



8. After finishing the update process, the phone will reboot itself.



9. **“Android is upgrading”** message will be displayed on the phone’s screen.

The update file downloaded in the phone's storage (micro SD card) will be automatically deleted after the termination of the update process.



ATTENTION! After updating the software version, for proper operation of VoLTE and VoWifi services, follow the steps below:

- For proper operation of the VoLTE service: Go to *Menu / Settings / More / Mobile networks / Access point names / Press the three upper left points / choose Reset to the default values*
- For a proper VoWifi service: Go to *Menu / Settings / More / Wi-Fi calling / Activate the option / to Dialing preference, choose "Prefer Wi-Fi connection"*